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DECLARATION cum CERTIFICATE

We certify that, the Feedback Forms of the following stakeholders received for various Departments has been duly analysed and appropriate action taken report has been uploaded on the PU website.

Feedback obtained, Analysed and Action Taken Report from following Stakeholders for various Departments:

- 1. Students
- 2. Teachers
- 3. Parents
- 4. Employers
- 5. Alumni

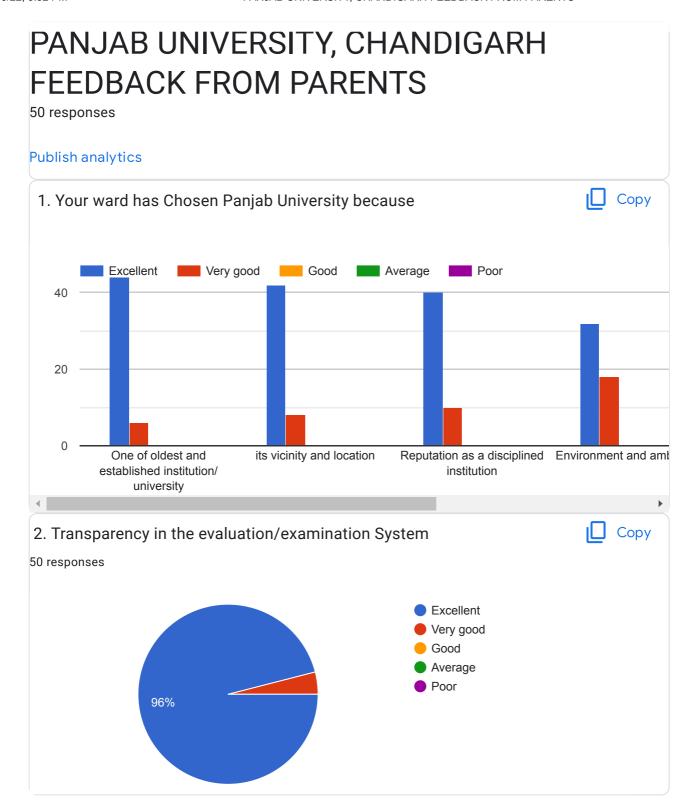
Associate Director, IQAC

James James James Director, IQAC

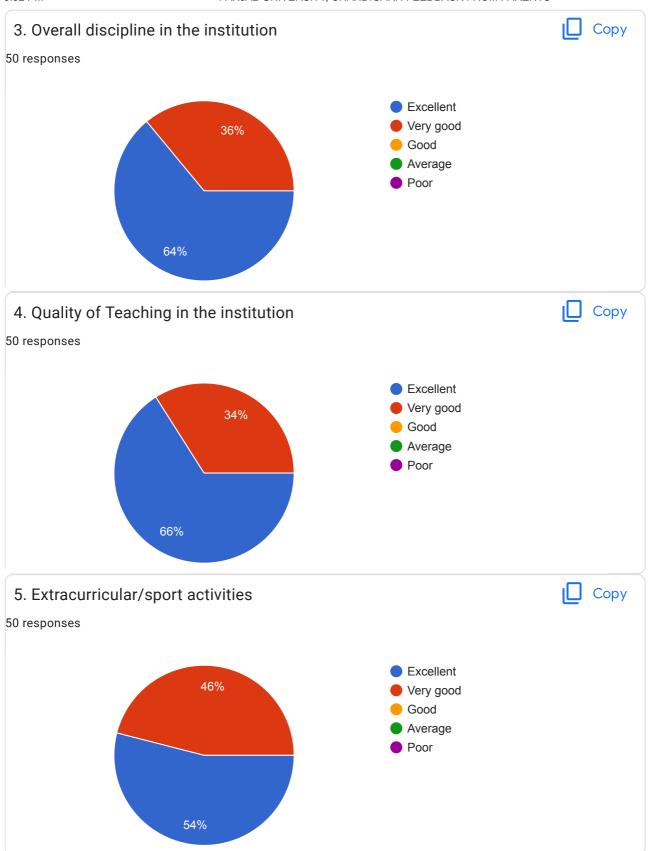
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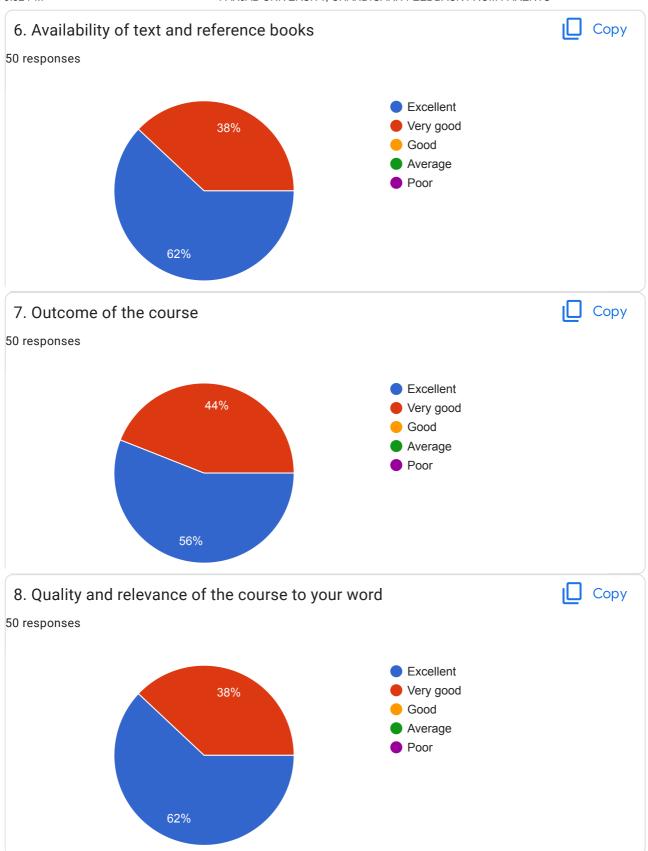
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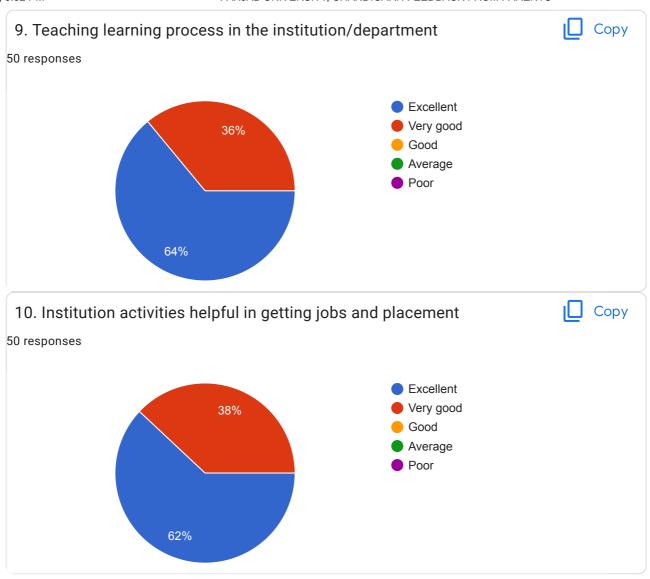












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Google Forms



Year:

2017-18

Ward's Department: Sanskrit (MA.I)

Total feedback received: 5

	Content	Excellent	good	Good	Average	Poor
1.	Your ward has Chosen Panjab University because (ca	n select mor	e than o	ne respon	ise)	
	a) One of oldest & established institutions/university	5	0	0	0	0
	(b) its vicinity and location	4	1	0	0	0
	(c) Reputation as a disciplined institution	5	0	0	0	0
	the End on biance	5	0	0	0	0
	(d) Environment and ambiance (e) Affordable fee structure	0	0	0	0	0
	(e) Affordable fee structure	0	0	0	0	0
	(f) Recommended by an Alumni Transparency in the evaluation/examination System	0	4	1	0	0
2.		0	5	0	0	0
3.	Overall discipline in the institution	0	4	1	0	0
4.	Quality of Teaching in the institution	2	3	0	0	0
5.	Extracurricular/sport activities	0	3	2	0	0
6.	Availability of text and reference books	0				
		0	5	0	0	0
7.	Outcome of the course Quality and relevance of the course to your word	4	1	0	0	0
8.	Teaching learning process in the institution/department	3	2	0	0	0
9.	Institution activities helpful in getting jobs and	0	3	2	0	0
10.	placement					

Chairperson Deptt, of Sanskrit Panjab University Chandigarh

Year

: <u>2017-2018</u>

Ward's Department

Sanskrit (MA.I)

	Total feedback receiv	/ed : 5					
	Content	Excellent	Very		Average	Poor	
1.	Your ward has Chosen Panjab University because (can select more than one response)						
		5					
	(b) its vicinity and location	4		0	0	0	
	(c) Reputation as a disciplined institution	5	$\frac{1}{0}$	-	0	0	
	(d) Environment and ambiance	0		0	0	0	
	(e) Affordable fee structure	0	0	0	0	0	
	(f) Recommended by an Alumni	0		0	0	0	
Analys		0	0	0	0	0	
b)	All the parents were of the view that PU is one of the older excellent performance. 80% parents responded that they have selected the Univerparents asked that the university is situated in very good located the university is situated in very good located the university good located the univ	rsity because ocation.	of its ex	cellent l	ocation an	d 20%	
interp	retation: From the above analysis we infer that majority of	of parents acc	epted the	nat locat	ion wise it	is the	
best pla	ice and they are impressed by the environment, infrastructu	ıre, facilities p	provided	l to the s	students.		
2.	Transparency in the evaluation/examination System	0	4	1	0	0	
	is: 80% students are strongly agree that the process of inte			r and un	biased. Th	ey ar	
-	tisfied with the internal marking. However 20% students a	•	_				
-	retation: From the above analysis it can be inferred the	hat the stude	nts are	fully sa	atisfied wi	th th	
	on system.						
3.	Overall discipline in the institution	0	5	0	0	0	
Analysi	is: All the parents indicated that the discipline in the institu	ute is very go	od				
nterpr	retation: From the above analysis it can be inferred that	at majority o	f paren	ts are s	atisfied wi	th th	
disciplin	ne in the institution.						
4.	Quality of Teaching in the institution	0	4	1	0	0	
Analysi	is: 80% of the parents indicated that brand image of	the instituti	on, disc	cipline 1	followed b	by th	
lepartm	nent, competitive examinations guidance, behavioural skill	ls, communic	ation sk	ills and	teaching s	tyle i	
erv go	od However 20% of the parents responded it as good.						
nternr	etation: From the above analysis we infer that majority	of parents a	are satis	sfied wit	th the qua	lity o	
eaching							
5	E-the annuicular/sport activities	2	3	0	0	0	
- alreas	2. 400/ of the parents rated that the Extracurricular/sport as	ctivities are v	ery goo	d in the	departmen	t and	
tudents	eagerly wait for such events to be organized. Remaining 6	60% of parent	s are no	rmally f	elt it conv	incing	
acandin	a autropurricular/sports events						
ntorne	etation: From the above analysis we infer that majority of	parents are in	npresse	d and sa	tisfied.		
-	· · · · · · · · · · · · · · · · · · ·	()		4	0	0	
6.	coat Cil the standard text books and re	ference book	s are av	ailable i	n the depar	rtmen	
Analysi	however sufficiently available in the Main library. 40	% of paren	ts find	bit diff	iculty rega	arding	
vailabil	lity of the books. etation: From the above analysis we infer that majority of	parents are sa	atisfied	with the	availabilit	y of	
nterpr	etation: From the above analysis we inter that majority of	paronio aro si					
ne text	and reference books.	0	5	0	0	0	
7.	Outcome of the course	at the evnecte	ed denth	of the	course as v	vell a	
nalysis	Outcome of the course s: All the parents responded that their wards are able to go	or the expect	a depti	02 425			

course contents and are satisfied with the course outcomes. They found that the course content is interesting and challenging. Interpretation: From the above analysis we infer that majority of parents are satisfied with the outcome of the course. 0 0 Quality and relevance of the course to your word 8. Analysis: 80% of parents agree that the quality of teaching is excellent and course content is interesting, challenging and a vast area of knowledge. However 20% of parents responded it as very good. Interpretation: From the above analysis we infer that majority of parents are satisfied with the quality of education and all the skills developed in their wards during the course time. 0 0 Teaching learning process in the institution/department Analysis: 60% of the parents responded that the teaching learning process is excellent and has improved the communication skills, behavioural skills, increase the level of confidence in their ward and conceptual knowledge. However 40% of parents responded it as very good. Interpretation: From the above analysis we infer that majority of the parents rated the course in a positive and favourable way. 0 0 Institution activities helpful in getting jobs and placement Analysis: 60% of the parents felt that the course accomplishment is very good and their wards met the corporate requirements in the curriculum. Only 40% of parents moderately agree over the activities of institution towards placement. Interpretation: From the above analysis we infer that more than sixty percent of parents are satisfied with the institution activities of being helpful in getting jobs and placement.

Chairperson
Deptt. of Sanskrit
Panjab University
Chandigarh

Year:

2017-18

Ward's Department: Sanskrit (MA.II)

Total feedback received: 6

	Content	Excellent	Very good	Good	Average	Poor		
1.	Your ward has Chosen Panjab University because (can select more than one response)							
	a) One of oldest & established institutions/university	6	0	0	0	0		
	(b) its vicinity and location	4	2	0	0	0		
	(c) Reputation as a disciplined institution	5	1	0	0	0		
	(d) Environment and ambiance	0	0	0	0	0		
	(e) Affordable fee structure	0	0	0	0	0		
	(f) Recommended by an Alumni	0	0	0	0	0		
2.	Transparency in the evaluation/examination System	4	2	0	0	0		
3.	Overall discipline in the institution	0	6	0	0	0		
4.	Quality of Teaching in the institution	5	1	0	0	0		
5.	Extracurricular/sport activities	4	2	0	0	0		
6.	Availability of text and reference books	0	5	1	0	0		
7.	Outcome of the course	0	5	1	0	0		
8.	Quality and relevance of the course to your word	4	2	0	0	0		
9.	Teaching learning process in the institution/department	3	3	0	0	0		
10.	Institution activities helpful in getting jobs and placement	0	5	1	0	0		

Chairperson Depit. of Sanskrit Panjab University Chandigarh



Year

: <u>2017-201</u>8

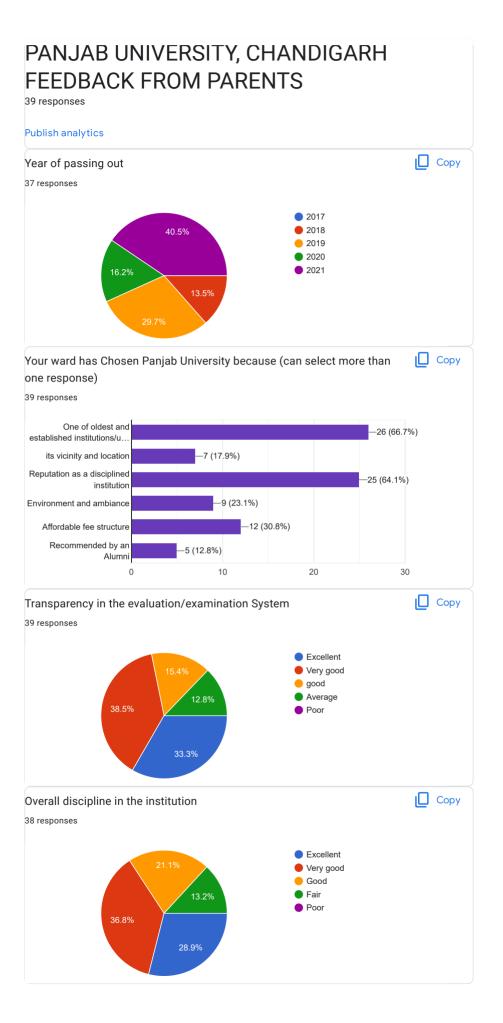
Ward's Department : Sanskrit (MA.II)

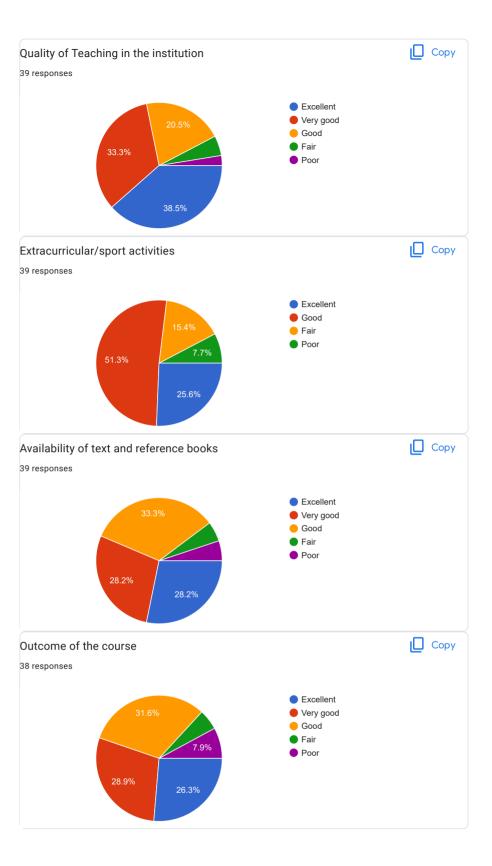
	Total feedback receiv	red: 6					
	Content	Excellent	Very good		Average	Poor	
1. 1 our ward has Chosen Panjab University because (can select more than any succession)							
	a) One of oldest and established institutions/university	6	0	0	0	0	
	(b) its vicinity and location	4	2	0	0	0	
	(c) Reputation as a disciplined institution	5	1	0	0	0	
	(d) Environment and ambiance	0	0	0	0	0	
	(e) Affordable fee structure	0	0	0	0	0	
	(f) Recommended by an Alumni	0	0	0	0	0	
Analys							
b) Interp	All the parents responded that it is one of the oldest, repute performance. 67% parents responded that they have selected the Univer parents asked that the university is situated in very good lo retation: From the above analysis we infer that majority of the analysis are impressed by the analysis we infer that majority of the a	sity because cation.	of its ex	cellent l	ocation and	d 33%	
- Total	the did they are impressed by the environment, intrastructu	re, facilities	provided	to the s	tudents.		
2.	I ransparency in the evaluation/examination System		1	2	0	0	
Analys	is: 67% students are strongly agree that the process of inte	rnal evaluati	on is fai	r and un	biased. Th	ev are	
Turing bu	district with the internal marking. However 33% students at	re moderatels	I OGTOO				
Interpr	retation: From the above analysis it can be inferred the	nat the stude	ents are	fully sa	tisfied wi	th the	
3.	ion system.						
	Overall discipline in the institution	0	6	0	0	0	
Analysi	is: All the parents indicated that the discipline in the institu	ite is very go	od				
interpr	retation: From the above analysis it can be inferred that	at majority o	f parent	s are sa	atisfied wi	th the	
uiscipiii	the in the institution.					1220	
4.	Quality of Teaching in the institution	0	5	1	0	0	
Analysi	is: 83% of the parents indicated that brand image of	the instituti	on, disc	ipline f	ollowed b	41	
ucpai iii	ient, competitive examinations guidance, behavioural skill	s, communic	ation sk	ills and	teaching st	vle is	
very go	od. However 1/% of the parents responded it as good.						
Interpr	etation: From the above analysis we infer that majority	of parents a	are satis	fied wit	h the qual	ity of	
Cacillity	· ·				quin.	ity or	
5.	Extracurricular/sport activities	4	2	0	0	0	
Analysi	s: 67% of the parents rated that the Extracurricular/sport ac	tivities are v	ery good	l in the	denortment	la an al	
Brudellis	eagerly walt for such events to be organized. Only 33% of	parents are	normally	felt it c	onvincing	dila	
regardin	g extracurricular/sports events.						
Interpr	etation: From the above analysis we infer that majority of	parents are in	npressec	d and sat	risfied		
0.	Availability of text and reference books	0	5	1	0	0	
Analysi	s: 83% of the parents agreed that limited text books and ref	ference book	s are ava	ilable ir	the deman	*****	
norary,	nowever sufficiently available in the Main library, 17	% of paren	ts find	bit diffi	culty rega	rding	
avanaon	ity of the books.						
Interpre the text a	etation: From the above analysis we infer that majority of pand reference books.	parents are sa	atisfied v	with the	availability	of	
7.	Outcome of the course	0	5	1	0		
	8: 83% of the parents responded that their words are able to	0	5	1 0 :	0	0	
-, -, -, -, -, -, -, -, -, -, -, -, -, -	s: 83% of the parents responded that their wards are able to	get the expe	ected dep	oth of th	e course as	well	

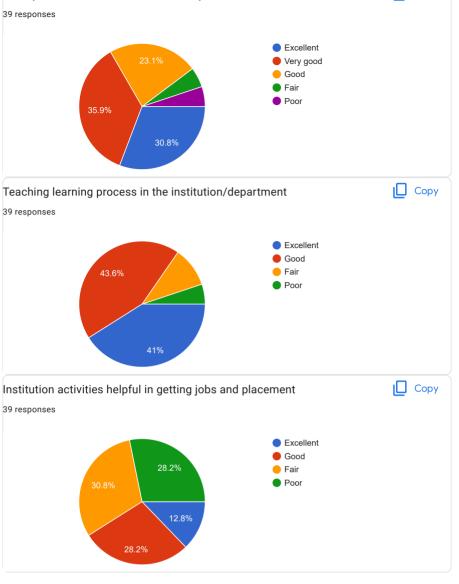
Sourse contents and are satisfied with the course outcomes. They found that the course content is interesting and challenging. However 17% parents moderately agree upon course outcomes. Interpretation: From the above analysis we infer that majority of parents are satisfied with the outcome of the course. 0 Quality and relevance of the course to your word 0 0 8. Analysis: 67% of parents agree that the quality of teaching is excellent and course content is interesting, challenging and a vast area of knowledge. However 33% of parents responded it as very good. Interpretation: From the above analysis we infer that majority of parents are satisfied with the quality of education and all the skills developed in their wards during the course time. Teaching learning process in the institution/department Analysis: 50% of the parents responded that the teaching learning process is excellent and has improved the communication skills, behavioural skills, increase the level of confidence in their ward and conceptual knowledge. However 50% of parents responded it as very good. Interpretation: From the above analysis we infer that majority of the parents rated the course in a positive and favourable way. Institution activities helpful in getting jobs and placement 0 10. Analysis: 83% of the parents felt that the course accomplishment is very good and their wards met the corporate requirements in the curriculum. Only 17% of parents moderately agree over the activities of institution towards placement. Interpretation: From the above analysis we infer that more than sixty percent of parents are satisfied with the

institution activities of being helpful in getting jobs and placement.

Chairperson
Deptt. of Sanskrit
Panjab University
Chandigarh







Quality and relevance of the course to your word

Сору

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Feedback of Students

The students suggestions regarding the choice of research topics were included in the list, which also catered to their interest areas. The pattern of undertaking a research topic was also remodelled to match the inter-department competitive atmosphere. Given the chnaging methods of teaching, various visual aids were made a part of the classroom teaching. The frameworks of the assignments were edited and modified according to the need of the course and the time of each semester. The students were introduced to presentation skills and soft skills, to help them boost their skills.

Feedback of Teachers

The challenges faced in mentoring various issues were discussed to chalk out a common approach. The suggestions given by the faculty regarding the mentorship were incorporated. The steps to be taken to tackle the students' indiscipline were drafted, in which the students were to be assigned responsibilty roles.

Feedback of Employers

Feedback from employers stressed the need to encourage inter-department activities and competitions. The inputs regarding the implementation of the discipline of classrooms and labs were taken into consideration.

Feedback of Alumni

The members of the alumni suggested about interactive sessions with students, so that they have the opportunity of knowing about the experiences of the designers and entrepreneurs. The students gained knowledge about the mistakes that can be avoided and learned from before entering their professional domains. Some suggestions regarding the changes required in the pattern of teaching were adopted. The theoretical learning was matched with practical learning of all subjects to make the students more confident.

Feedback of Parents

Parents welcomed the idea of new teaching methods being adopted in classroom teaching. A regular update to the parents was made about their ward's attendance, performance and behaviour, who demanded that they should be informed about the above. The course objectives were shared with the parents to help them understand the credibility of the course.