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### **DECLARATION cum CERTIFICATE**

We certify that, the **Feedback Forms of the following stakeholders received for various Departments has been duly analysed and appropriate action taken report has been uploaded on the PU website.**

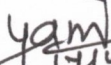
**Feedback obtained, Analysed and Action Taken Report from following Stakeholders for various Departments:**

1. Students
2. Teachers
3. Parents
4. Employers
5. Alumni

  
Associate Director, IQAC

  
Director, IQAC

Verified

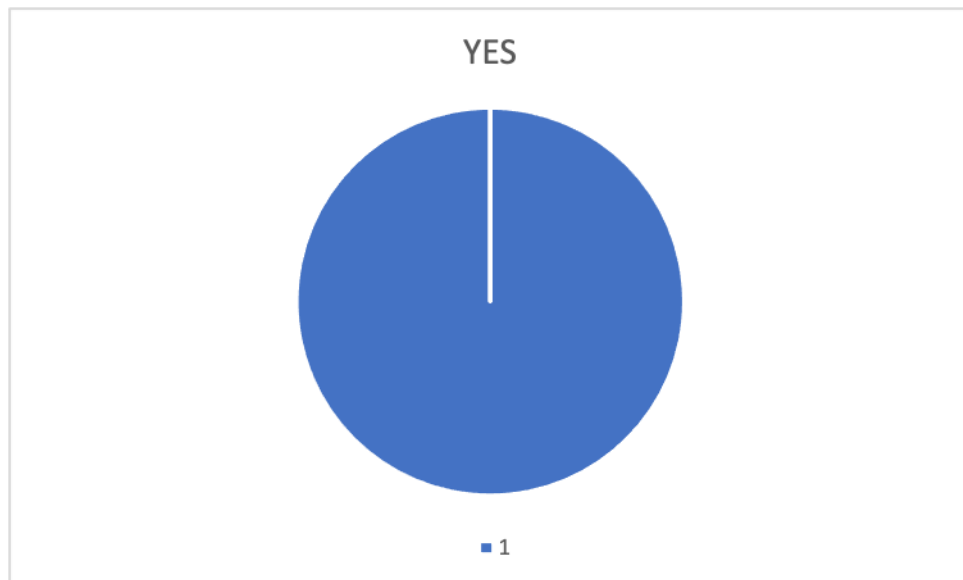
  
Registrar

Registrar,  
Panjab University  
Chandigarh

## Employer's feedback Panjab University

Total responses = 1

### 1. Good technical knowledge in the work of area



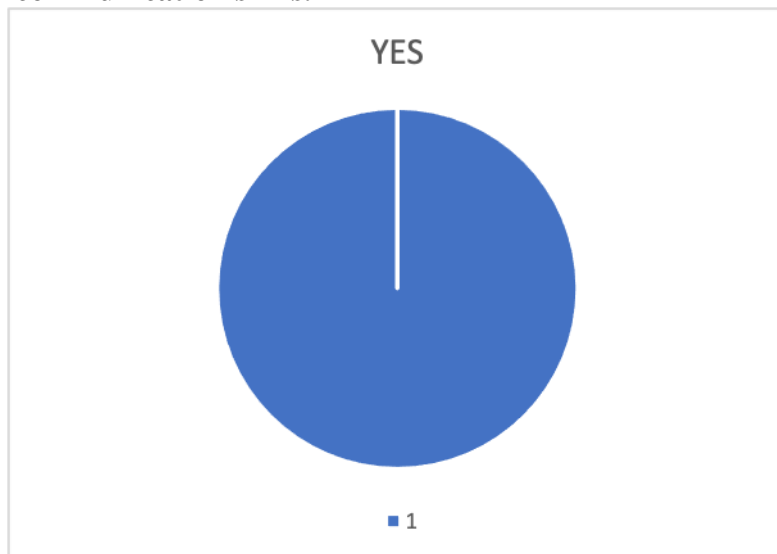
Employer found that they have good technical knowledge in the work of area.

### 2. Curriculum provided has sufficient knowledge in the area of work.



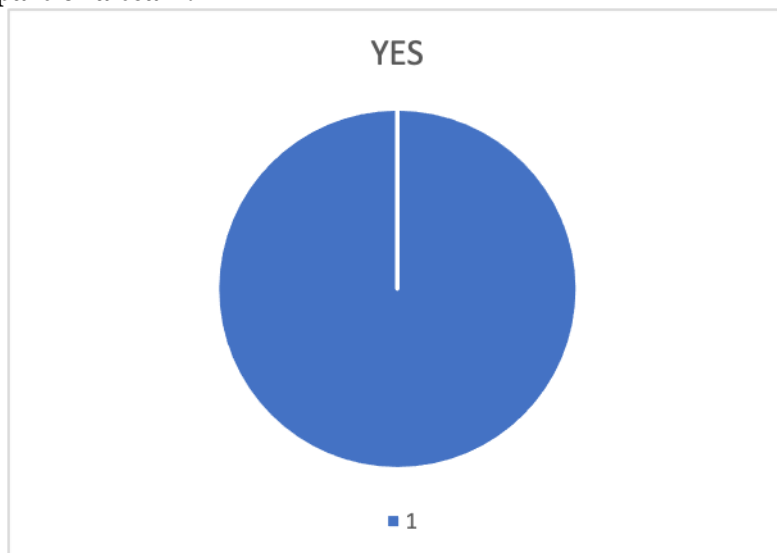
Employer doesn't find that there is Curriculum provided has sufficient knowledge in the area of work.

**3. Have general communication skills.**



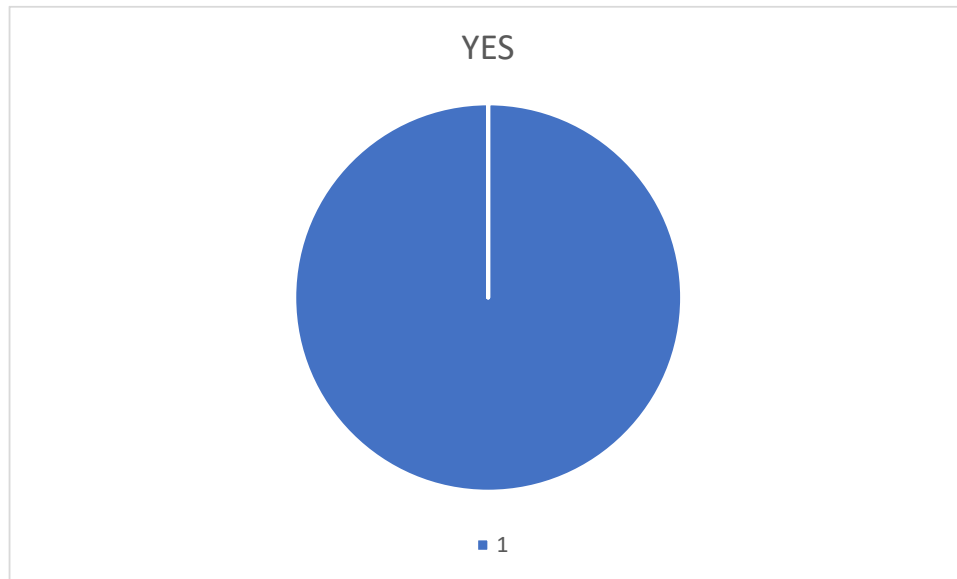
Employer found that they have general communication skills.

**4. Working as part of a team.**



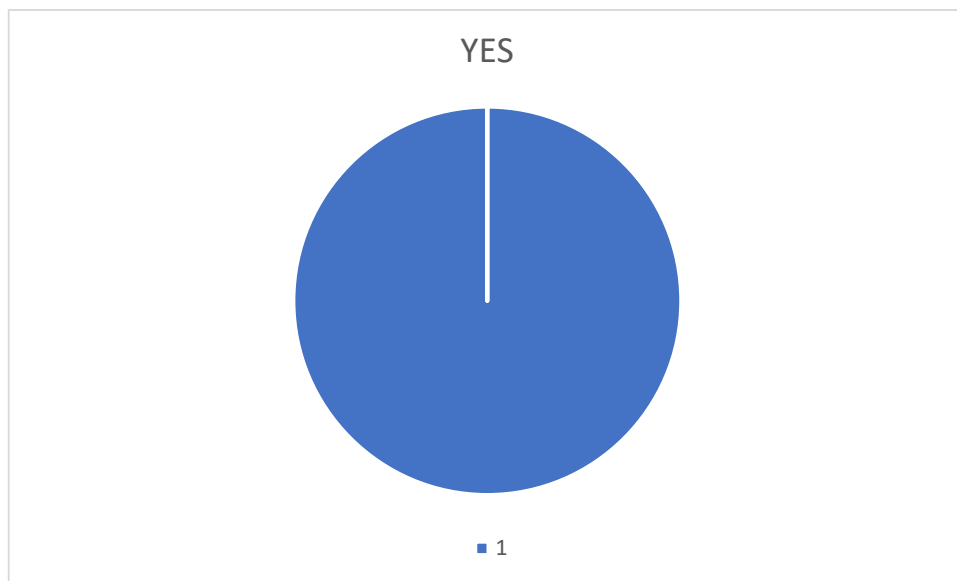
Employer found that they work as part of a team.

**5. Creative in response to workplace challenges**



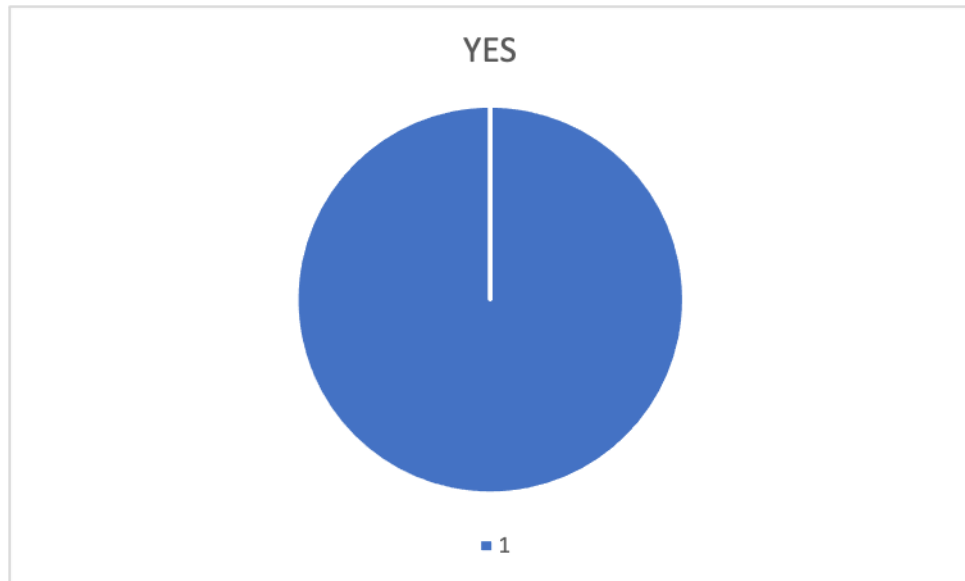
Employer found that they are creative in response to workplace challenges.

**6. Self-Motivated and taking an appropriate level of responsibility.**



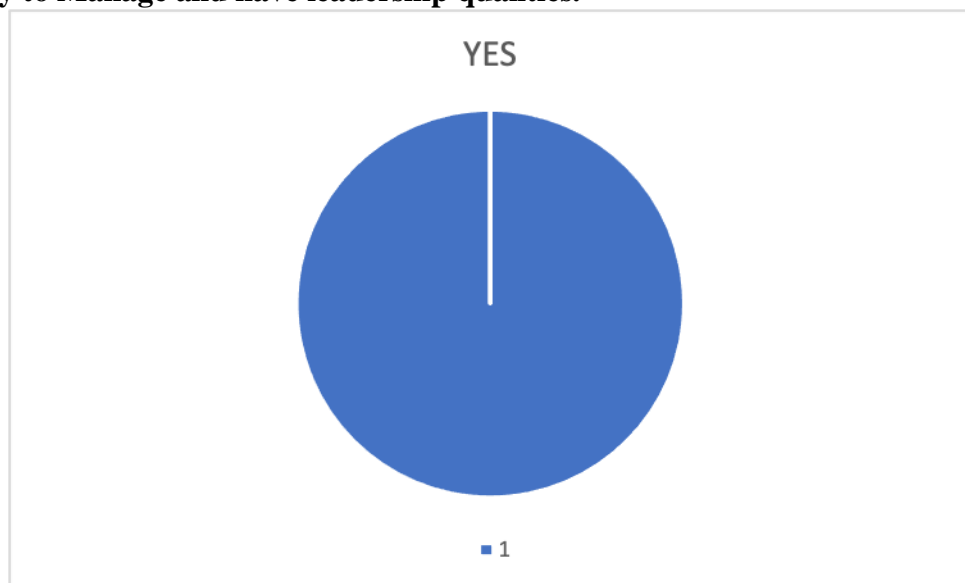
Employer found that they are self-Motivated and taking an appropriate level of responsibility.

**7. Using technology and equipment at the workplace.**



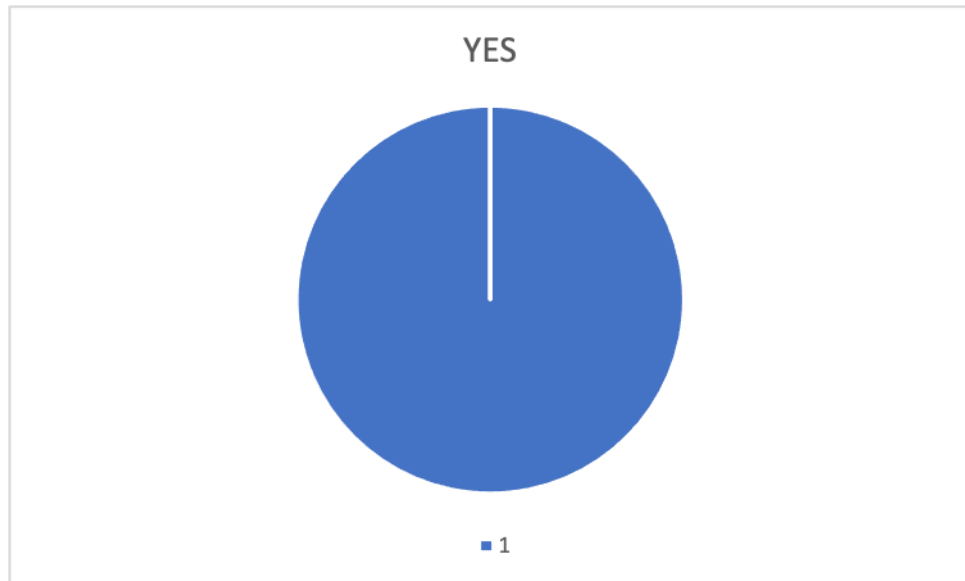
Employer found that they use technology and equipment at the workplace.

**8. Ability to Manage and have leadership qualities.**



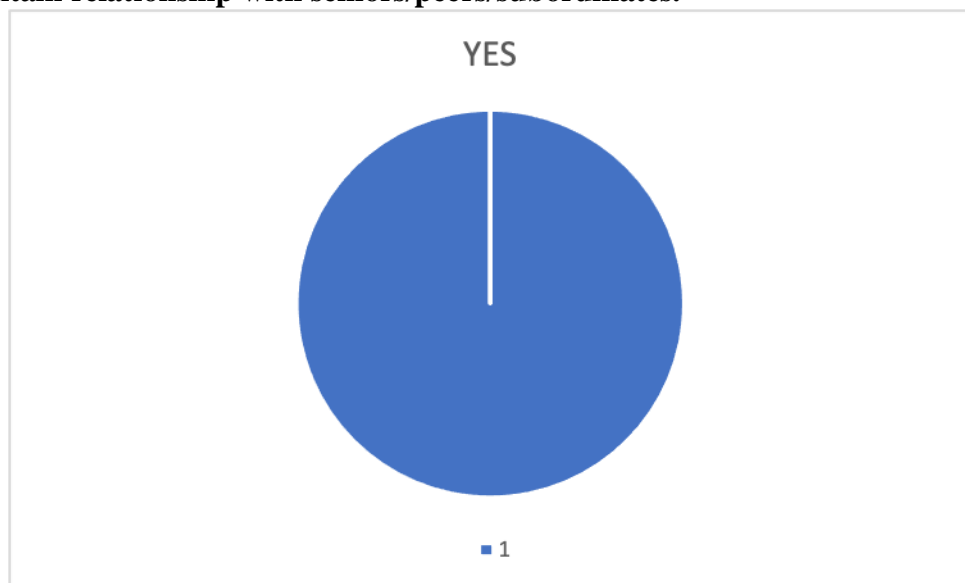
Employer found that they have ability to Manage and have leadership qualities.

**9. Have Innovativeness, creativeness and open to new ideas.**



Employer found that they have Innovativeness, creativeness and open to new ideas.

**10. Maintain relationship with seniors/peers/subordinates.**



Employer found that they maintain relationship with seniors/peers/subordinates.

### **Employer's feedback - Action Taken Report**

1. Ability to manage and have leadership qualities
2. Good Technical Knowledge in the area of work
3. Curriculum provided imparts sufficient knowledge in the area of work.
4. Have general communication skills
5. Ability to work as part of a team
6. Creative in response to workplace challenges.
7. Self-Motivated and taking an appropriate level of responsibility.
8. Using technology and equipment at the workplace.
9. Have Innovativeness, creativeness and open to new ideas
10. Maintain relationship with seniors/peers/subordinates.

**PANJAB UNIVERSITY, CHANDIGARH**  
**CONSOLIDATED**  
**EMPLOYER'S FEEDBACK FORM**

**Total= 06**

**2020-21**

<b>Are you satisfied with the students/s work performance in area.....</b>	<b>Yes</b>	<b>No</b>
1. Good Technical knowledge in the area of work.	6	
2. Curriculum provided has sufficient knowledge in the area of work.	6	
3. Have general communication skills.	6	
4. Working as part of a team.	6	
5. Creative in response to workplace challenges.	6	
6. Self-Motivated and taking an appropriate level of responsibility.	6	
7. Using technology and equipment at the workplace.	6	
8. Ability to Manage and have leadership qualities.	6	
9. Have Innovativeness, creativeness and open to new ideas.	6	
10. Maintain relationship with seniors/peers/subordinates.	6	
If you were dissatisfied with any aspect, Please comment further: <b>100% Employer are satisfied with technical knowledge, communication skill and maintaining relationship with seniors and subordinates.</b>		
How could our programs be improved? What specific comments do you have regarding the curriculum: <b>No Comments received.</b>		



**Department of Electrical & Electronics Engineering**  
**University Institute of Engineering & Technology**  
**Panjab University, Chandigarh**

**ACADEMIC YEAR 2020-21**

**Analysis of Feedback from Employers: Action Taken Report**

The Institution obtains feedback from employers through participation of employers in the various academic / statutory meetings such as Board of Studies (BoS), Academic Council etc. These feedbacks were collected and collated in the institute level and important suggestions / comments / remarks given by the employers for enhancing the curriculum & syllabi were considered for further course of action. Following points are taken in to consideration for further action:

1. Employers expressed their satisfaction on the emphasis given to project based learning.
2. Employers suggested to incorporate the real time electrical applications
3. Employers pointed the involvement of students being involved in various extracurricular activities during their course helped them in improving the soft skills.
4. Team spirits developed in students as they were performing together in practical groups.
5. Different seminars and tutorials helped students to handle workplace challenges
6. Technical training helped students handling equipment at the workplace.

  
Co-ordinator  
Electrical & Electronics  
U.I.E.T. Panjab University  
Chandigarh


## ACADEMIC YEAR 2020-21

### Analysis of Feedback from Employees: Action Taken Report

Feedback was received through structured feedback. Feedback received from faculty members and employees through department level faculty meetings and Feedback form. Feedbacks collected were thoroughly analyzed and the following points are taken in to consideration for further action:

- ❖ Students were imparted good Technical knowledge in the area of work.
- ❖ Institute followed the curriculum prescribed by PCI. It provided sufficient knowledge in the area of work.
- ❖ Students were involved in various extracurricular activities which are helpful in improving the soft skills.
- ❖ Performing the practicals in groups develops team spirit in students.
- ❖ Different seminars and tutorials helped students to handle workplace challenges
- ❖ Self-Motivated and taking an appropriate level of responsibility.
- ❖ Technical training helped students handling equipment at the workplace
- ❖ Different events and opportunities to imbibe Innovativeness, creativeness and exposure to new ideas.

  
Coordinator, CSE

  
Director  
U F T Punjab University  
Chandigarh

## ACADEMIC YEAR 2019-20

### Analysis of Feedback from Employees: Action Taken Report

Feedback was received through structured feedback. Feedback received from faculty members and employs through department level faculty meetings and Feedback form. Feedbacks collected were thoroughly analyzed and the following points are taken in to consideration for further action:

- ❖ Students were imparted good Technical knowledge in the area of work.
- ❖ Institute followed the curriculum prescribed by PCI. It provided sufficient knowledge in the area of work.
- ❖ Students were involved in various extracurricular activities which are helpful in improving the soft skills.
- ❖ Performing the practicals in groups develops team spirit in students.
- ❖ Different seminars and tutorials helped students to handle workplace challenges
- ❖ Self-Motivated and taking an appropriate level of responsibility.
- ❖ Technical training helped students handling equipment at the workplace
- ❖ Different events and opportunities to imbibe Innovativeness, creativeness and exposure to new ideas.

  
Coordinator, CSE

  
Director  
U I E T, Panjab University  
Chandigarh

## ACADEMIC YEAR 2018-19

### Analysis of Feedback from Employees: Action Taken Report

Feedback was received through structured feedback. Feedback received from faculty members and employs through department level faculty meetings and Feedback form. Feedbacks collected were thoroughly analyzed and the following points are taken in to consideration for further action:

- ❖ Students were imparted good Technical knowledge in the area of work.
- ❖ Institute followed the curriculum prescribed by PCI. It provided sufficient knowledge in the area of work.
- ❖ Students were involved in various extracurricular activities which are helpful in improving the soft skills.
- ❖ Performing the practicals in groups develops team spirit in students.
- ❖ Different seminars and tutorials helped students to handle workplace challenges
- ❖ Self-Motivated and taking an appropriate level of responsibility.
- ❖ Technical training helped students handling equipment at the workplace
- ❖ Different events and opportunities to imbibe Innovativeness, creativeness and exposure to new ideas.

  
Coordinator, CSE

  
Director  
U I E T, Panjab University  
Chandigarh



## ACADEMIC YEAR 2017-18

### Analysis of Feedback from Employees: Action Taken Report

Feedback was received through structured feedback. Feedback received from faculty members and employs through department level faculty meetings and Feedback form. Feedbacks collected were thoroughly analyzed and the following points are taken in to consideration for further action:

- ❖ Students were imparted good Technical knowledge in the area of work.
- ❖ Institute followed the curriculum prescribed by PCI. It provided sufficient knowledge in the area of work.
- ❖ Students were involved in various extracurricular activities which are helpful in improving the soft skills.
- ❖ Performing the practicals in groups develops team spirit in students.
- ❖ Different seminars and tutorials helped students to handle workplace challenges
- ❖ Self-Motivated and taking an appropriate level of responsibility.
- ❖ Technical training helped students handling equipment at the workplace
- ❖ Different events and opportunities to imbibe Innovativeness, creativeness and exposure to new ideas.

  
Coordinator, CSE

  
Director  
J. J. S. Punjab University  
Chandigarh



## **Action Taken Report Regarding Internships from The Industrial Mentors**

Industrial mentors of the students shared their valuable feedback about each student interned during the session 2020-2021. Feedback for about 25 students was received through google form.

All Organisations would like to take students of UIFT as intern in future. Regarding the feedback on the areas they would like the interns to work in future varied with the kind of organisation. Some of the areas included Fabric identification, Making presentations and research work, good communications skills, Pressure Management, Punctuality, Knowledge of various fashion related software as well as Microsoft excel, illustrations, pattern making, sewing, merchandising etc.

Based on the feedback, students (who will be interning in the next session) have been regularly counselled for the kind of organisation that they would like to intern at and are helped with the portfolio development and presentation skills. Seniors who have gone through the industrial training are invited in the meetings to make juniors understand what is the requirement of the industry and how they should work as intern in the organisation. Continuous interaction with the alumni in the form of webinars on different topics also highlight the requirement of the industry and help the students to get prepared for the future industry training, projects and careers.

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# University Institute of Hotel and Tourism Management (UIHTM)

Panjab University, Chandigarh

Tel: 0172-2541969, 2534498

E-mail: [uihmt@pu.ac.in](mailto:uihmt@pu.ac.in), web: <http://uihmt.puchd.ac.in/>



## MINUTES OF THE MEETING

A meeting of the joint Academic and Administrative committees of UIHTM was held on 25.06.2021 at 11.00 am in the office of the Director UIHTM to discuss about the feedback survey forms, which were dully filled up by various stakeholders of the department.

The following members were present:-

1. Dr. Anish Slath, Director, UIHTM
2. Dr. Prashant K. Gautam, Professor, UIHTM
3. Dr. Arun Singh Thakur, Asstt. Prof., UIHTM
4. Dr. Jaswinder Kumar, Asstt. Professor, UIHTM
5. Dr. Neeraj Aggarwal, Asstt. Professor, UIHTM
6. Mr. Jaswinder Singh, Asstt. Professor, UIHTM

Chairman

Director (UIHTM) welcomed all the committee members and apprised them that an online feedback survey was conducted w.e.f. 15.06.2021 to 18.06.2021 from the various stakeholders of the department. Following suggestions have been received from various stakeholders:-

1. **Alumnis' Suggestions and action taken:-** In the feedback survey alumni suggested for open culture meet-ups with hotel industry elites for future placements and better understanding of growing industry. It was also suggested that alumni meet should be organised annually so that old students can keep in touch with the department and its activities. After detailed discussions, committee members recommended that:
  - More industrial tour should be organized on regular basis.
  - Department placement cell should be strengthened by appointing a team of experienced teachers and senior students.
  - Alumni meet should be organised on regular basis so that old students can keep in touch with the department.
2. **Parents' Suggestions and action taken:-** In the feedback survey, Parents have given various suggestions like-Offline teaching should be considered, Industrial exposure and practical trainings need to be reinforced, student's must get to experience the hard work and the grind of the hospitality sector, for better learning and exposure the university must open, as online classes are not that effective in this field and students need more of practical and skilled knowledge in this Field. After detailed discussions, committee members recommended that:-
  - A request letter be written to Higher Authorities to allow to conduct offline classes at UIHTM.
  - After getting permission to restart the offline classes, all other activities like practical training, industrial training, and industrial tours will be reinforced.
3. **Teachers' Suggestions and action taken:** The survey shows that Teachers are well satisfied in context of the curriculum they are teaching to the students, the course outcomes, sufficient number of reading materials in the library, the up-to-date syllabus, their involvement in developing the course syllabus and curriculum and the overall environment of the institute. After detailed discussions, committee members recommended that:-

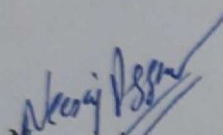


- The P.U. main library should give access of online journals to all faculty members of the department.
- As our subjects are special and different from other common subjects so it is suggested, P.U. Main library should procure an e-books module of Hotel and Tourism related books through UIHTM library budget head.
- Departmental Library should be strengthened by procuring more printed copies of Journals, text books and reference books.

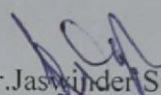
4. **Students' suggestions and action taken:** Survey shows that most of the students are satisfied with the learning environment, infrastructure, curriculum and syllabus, teaching skills, research activities and outdoor activities conducted by the institute. It also indicates that the university is bit lacking in timely announcement of examination results. After detailed discussions, committee members recommended that:-

- A faculty member should be appointed who will look into the examination related matters of UIHTM students.

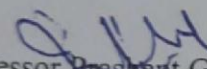
The meeting was ended with a vote of thanks to the Chair.

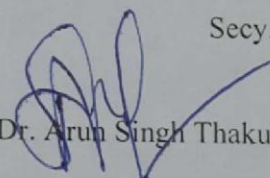
  
(Dr. Neeraj Aggarwal)

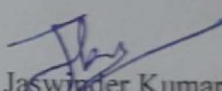
Secy. Administrative Committee

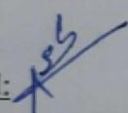
  
(Mr. Jaswinder Singh)

Secy. Academic Committee

  
(Professor Prashant Gautam)

  
(Dr. Arun Singh Thakur)

  
(Dr. Jaswinder Kumar)

Confirmed: 

Director (UIHTM)