

PANJAB UNIVERSITY, CHANDIGARH
ANALYSIS OF STUDENTS' FEEDBACK AND ACTION TAKEN
(SESSION 2021-22)

Students' Feedback is an essential element of the learning process. The university collects the feedback on various aspects from the students using structured questionnaire. The feedback collected from the students has been analysed and action taken to strengthen the quality of teaching learning environment and to look for opportunities to improve overall performances including teacher in classroom engagement with students to bring excellence in teaching and learning.

This questionnaire is intended to collect information relating to your satisfaction towards facilities and services provided for creating conducive atmosphere for teaching and learning. The information provided by the students was kept confidential and was used as important feedback for quality improvement of the various courses and programmes offered by Panjab University.

In order to arrive at comprehensive results, statistical analysis and graphic representations has been undertaken. The responses are scored in a five-point scale for each item i.e., Strongly disagree, Disagree, neither agree nor disagree, Agree, Strongly Agree. Student indicates his / her level of agreement with the following statements by selecting appropriate option. **Total consolidated responses received were 16555** from both odd and even semester students from various departments/centres of P.U. The IQAC has analysed the responses of students' feedback form on curriculum design and report submitted to authorities, who in turn discuss at various fora, including meetings with the head of the departments.

QUESTIONS COVERED ARE GIVEN BELOW

	Statement	1	2	3	4	5
1	Course content is covered timely in the semester.					
2	Recommended reading material is adequate and relevant.					
3	The prescribed books/reading materials are available in the library.					
4	Class tests/mid-semester test are conducted well in time.					
5	Internet facility/Wi-Fi facilities are available in the campus.					
6	Attendance records are displayed on time.					
7	Internal assessment/examination scores are displayed on the notice board.					
8	Research facilities are satisfactory.					
9	Office staff/technical staff/library staff in the department are helpful.					
10	Medical Facilities/sports facilities within the campus are satisfactory.					
11	The classrooms and Toilets/Washrooms/Clean drinking water/adequate power supply are clean and well maintained.					
12	The buildings/classrooms are accessible to differently-abled persons.					
13	The functioning of the placement cell(s) is satisfactory.					
14	The grievances redressal cell and sexual harassment cell exist in the university.					
15	The overall atmosphere in the University Campus is conducive.					

GRAPHIC REPRESENTATION OF THE ANALYSIS

Total no of responses -16555

Table 1. Regarding course content timely covered in the semester

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	2.7%	3.4%	7.7%	37.4%	48.9%

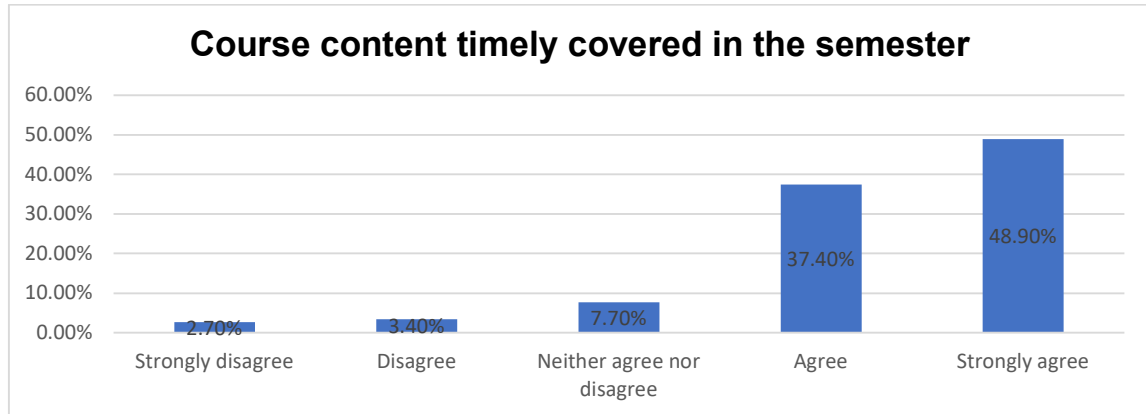


Table 2: Recommended reading material is adequate and relevant

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	2.7%	4.7%	13.3%	35.6%	43.6%

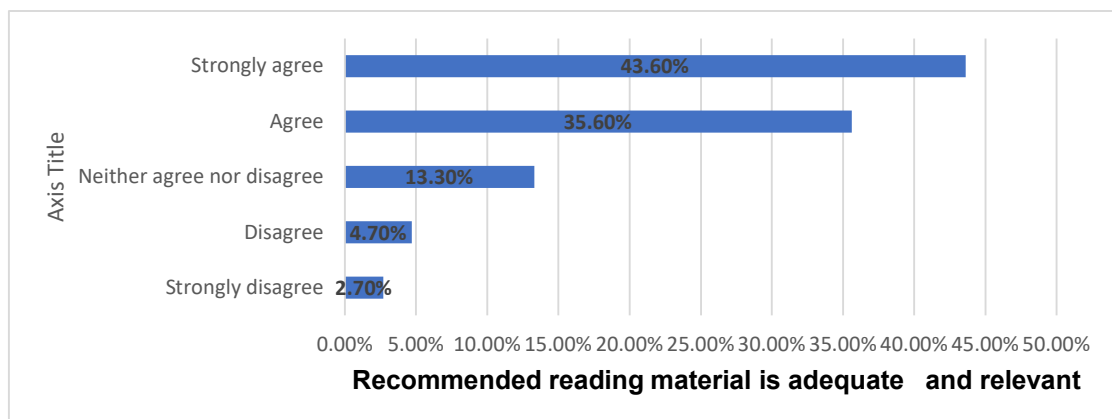


Table 3: Availability of the prescribed books/reading material in the library

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	3.1%	3.6%	31.3%	28%	33.9%

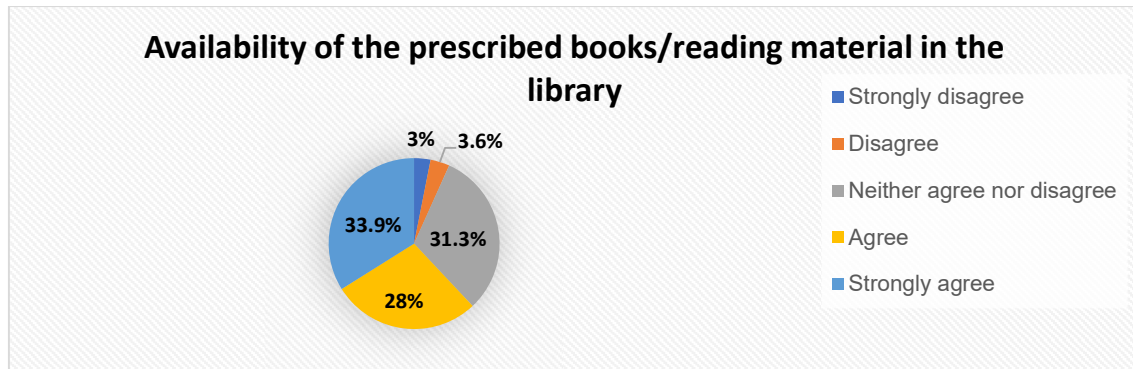


Table 4: Conducting Class tests/mid-semester test well in time

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	4.7%	4.7%	12.5%	32.3%	45.8%

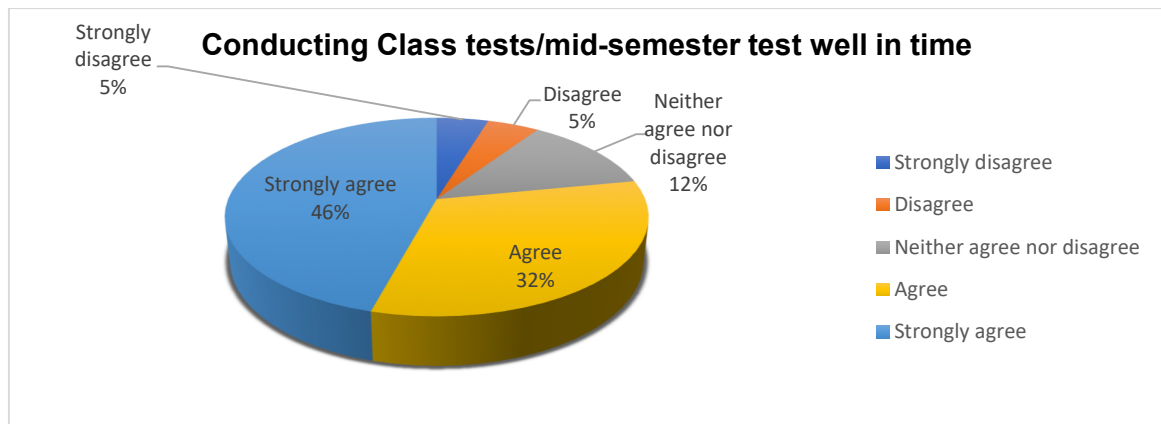


Table 5: Availability of the internet/Wi-Fi facilities in the campus

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	27.7%	7.5%	8.9%	27.7%	37%

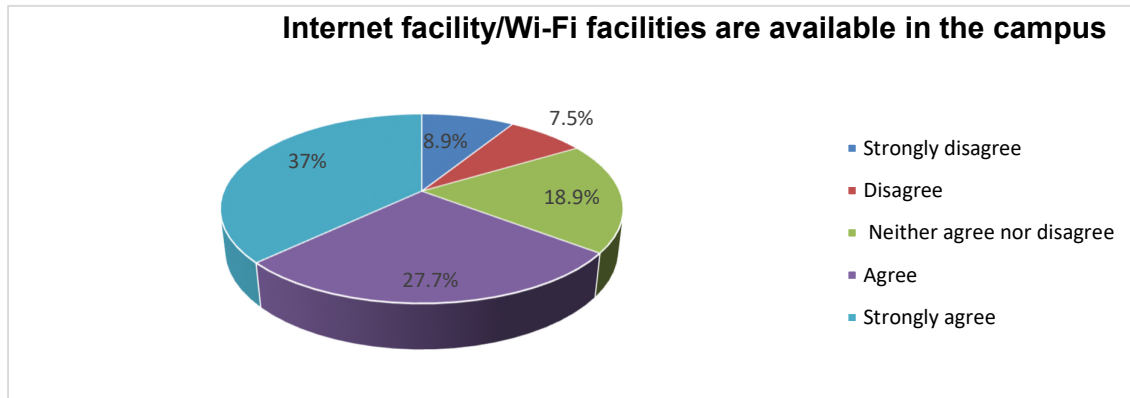


Table 6: Attendance records are displayed on time

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	4.2%	5.5%	14.6%	32.4%	43.2%

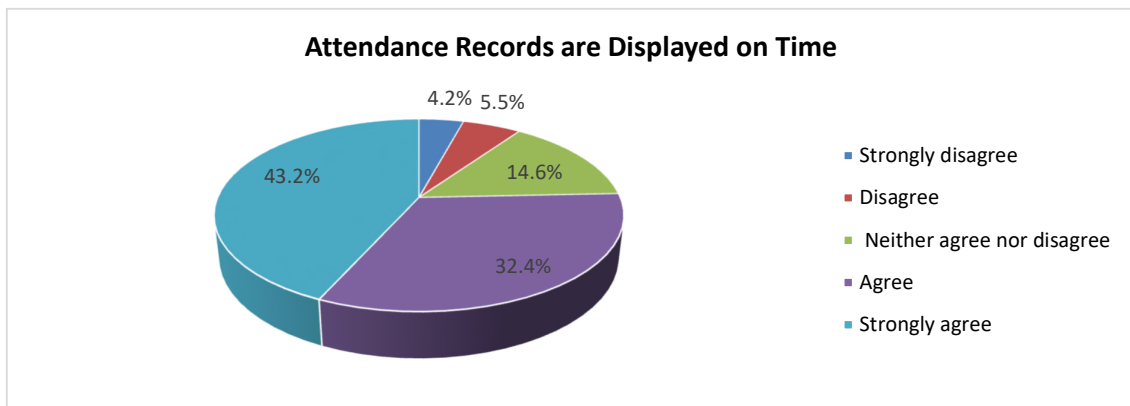
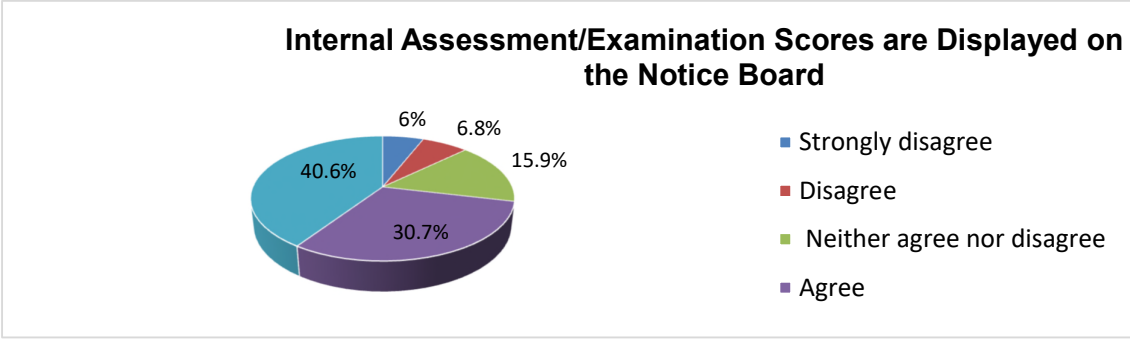


Table 7: Internal assessment/examination scores are displayed on the notice board

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	6%	6.8%	15.9%	30.7%	40.6%



STUDENTS FEEDBACK ANALYSIS

The following points emerged from the analysis of students' feedback survey:

1. Most of the student are highly satisfied with the academic and research facilities.
2. Vast majority of the students are happy with the staff/library staff in the department.
3. Most of the students are happy with the medical facilities available in the campus.
4. Some students have sought additional support to enhance the placement potential, by organising more workshops on soft skills, interview handling, preparing for competitive exams etc.
5. Students expressed satisfaction with the functioning of Grievances cell and Sexual harassment cell.
6. The students are happy with the buildings/classrooms which are accessible to differently-abled persons.
7. Majority of the students agreed that overall atmosphere in the university campus is conducive.

STUDENTS SUGGESTIONS

- More Sports events should be organized
- Information related to students should be available on online notice board
- Books should be provided in Hindi and Punjabi for Hindi medium and Punjabi medium students.
- More Projectors should be installed in classrooms for better understanding.
- Students should be made aware of placement of the courses

The feedback & suggestions obtained are discussed with the higher authorities and the issues of special concerns are addressed and discussed in the in-house meetings for the upcoming session. Required actions were taken in the form of sending circulars to departments.

ACTION TAKEN

1. More sports programmes events were organized. PU provides incentives and support to the players who have brought laurels to the iuniversity, bringing the coveted MAKATrophy THREE times in a row.
2. Books of latest editions are regularly purchased in libraries as per the course syllabus.
3. Projectors were installed in the classrooms to use different teaching aids which helps students in better learning and understanding
4. Efforts have been made to improve the internet and Wi-Fi facilities in the campus.
5. Students are made aware of placement /outcome of the programme during Orientation/induction Programs in the beginning.
6. More of industrial visits and field visits are conducted now, also teachers are asked to undertake more experiential teaching learning process. Teachers are also using PowerPoint presentations for enhancing teaching learning experience.
7. More career guidance and soft skill development schemes have been implemented.
8. Department of Alumni Relations has organised interactive sessions with prominent alumni on guidance and career counselling as well as motivational talks


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